

Twin Harbor Massapequa Office Closure FAQ

Why is the Practice Closing?

The decision to close the practice was not made lightly. While we are unable to discuss specific details, our focus is on ensuring all patients receive the support they need to continue their orthodontic care and obtain their records.

Selecting a New Orthodontist

You can select any orthodontist to transfer treatment to; here is a list of providers in the area:

1. Bracetown Orthodontics – Levittown

Over 20 Years of Orthodontic Experience – In-Network Provider Accepting Most Insurance Plans

Phone: 516-365-5300

Website: www.nybracetown.com

2. Orthodontic Affiliates – Wantagh

Over 20 Years of Orthodontic Experience – In-Network Provider Accepting Most Insurance Plans

Phone: 516-785-8700

Website: www.goallsmiles.com

3. Capogna Orthodontics – North Massapequa

Over 20 Years of Orthodontic Experience – In-Network Provider Accepting Most Insurance Plans

Phone: (516)752-9060

Website: <https://capognaortho.com>

Obtaining your records

The office can send a complete copy of your records to the office you establish care with. We do need a completed records request form. [You can get that here.](#)

What happens to my records?

Your records remain available and can be provided directly to you or transferred to another provider upon written authorization.

Where can I find updates?

The most current information regarding the closure can be found on our website at TwinHarborSmiles.com, which we will continue updating with important information and frequently asked questions.