

Twin Harbor Massapequa Office Closure FAQ

Obtaining your records

The office can send a complete copy of your records to the office you establish care with. We do need a completed records request form. You can get that here (please hyperlink to the records request form). Please fill the form out, save to your computer and email to massapequa@twinharborsmiles.com or print, fill out and email/mail back to our office.

Why is the Practice Closing?

The decision to close the practice was not made lightly. While we are unable to discuss specific details, our focus is on ensuring all patients receive the support they need to continue their orthodontic care and obtain their records.

Selecting a New Orthodontist

You can select any orthodontist to transfer treatment to; here is a list of providers in the area:

1. Capogna Orthodontics – North Massapequa

Over 20 Years of Orthodontic Experience – In-Network Provider Accepting Most Insurance Plans

Phone: (516)752-9060

Website: <https://capognaortho.com>

2. Orthodontics In the Park – Massapequa Park

Over 20 Years of Orthodontic Experience – In-Network Provider Accepting Most Insurance Plans

Phone: (516)795-7878

Website: <https://www.str8smilesbydrjeff.com/>

3. Long Island Straight Smiles – Massapequa

Over 15 Years of Orthodontic Experience – In-Network Provider Accepting Most Insurance Plans

Phone: (516)541-9396

Website: <https://www.lismiles.com/>

What happens to my records?

Your records remain available and can be provided directly to you or transferred to another provider upon written authorization.

Where can I find updates?

The most current information regarding the closure can be found on our website at TwinHarborSmiles.com, which we will continue updating with important information and frequently asked questions.